English at Work 白领英语 Episode 19: The Open Window 敞开的窗户



## *Language used to explain a misunderstanding 如何解释误会*

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- Narrator: Hello, 今天可真是有点儿冷啊!
- Anna: Hi Denise!
- **Denise:** Good morning Anna.
- Anna: Brrr... It's so cold in here.
- **Denise:** The window was left open overnight.
- **Anna:** My papers have been blown everywhere.
- **Denise:** Mine too! Tom was the last one here last night it must've been him who left the window open.
- Anna: Brrr.... Right then, to work! Oh, there's a note from Paul, it must've fallen off my desk: 'I would like your ideas on our stock management system for our new laser-curve fruit range, so we know we can keep up with demand. Please write me a couple of pages of suggestions and leave it on my desk. I'll be back this afternoon.' Wow! I have to come up with ideas for a stock management system! Gosh, where do I begin?!
- **Tom:** Good morning.
- Anna: Morning!
- Tom: Hey, my certificate for Plastic Pear Salesman of the Year is on the floor!
- Anna: Right... stock management systems... stock-up on your laser-curved lemons ... My first idea is to calculate the total....

Later...

- **Narrator:** Anna 写完了她的报告,放在了Paul 的办公桌上,可是没这么简单。**Er**, Anna 这有 点儿问题。
- Anna: Oh?
- Narrator: 我来教你几个短语,你可以向别人解释出了错儿。

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	<i>I think there's been a misunderstanding.</i> 意思是我想这里可能有点误会。 OR: <i>There's been a bit of a mix-up. 这出了点儿错。</i>
Anna:	But what misunderstanding? What mix-up?
Narrator:	你还可以说: <i>Let me explain what happened,</i> 让我解释一下发生了什么事情。
Anna:	But-
Paul:	Ah, good afternoon everyone.
All:	Hello.
Paul:	Tom, this is an excellent piece of work!
Tom:	Sorry?
Paul:	These are by far the best ideas you've ever had.
Tom:	I don't understand.
Paul:	Our stock management system!
Tom:	Can I see? But, that's not mine.
Paul:	Eh?
Anna:	I think there's been a misunderstanding. I did it.
Paul+Tom:	You?
Anna:	I got your note Paul, here.
Paul:	No, no, that note was for Tom.
Anna:	Oh, then there's been a bit of a mix up.
Tom:	Did you take that note from my desk?
Anna:	No, no!
Tom:	I suppose you threw my pear salesman certificate on the floor at the same time too!
Anna:	I didn't! Let me explain. The wind must have blown the note for Tom under my desk.
Denise:	Tom left the window open overnight. Our papers were blown all over the place.

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- **Paul:** I see, well, golly gosh. In that case, well done, Anna! Excellent work, even though you weren't meant to do it. And Tom, your ideas are still welcome of course. Thanks.
- Anna: Sorry Tom.
- **Tom:** What? Oh, I'm not bothered. I've still got some great ideas in my head anyway.
- **Narrator:** Yeah, right! 让Tom 自己去琢磨他的伟大计划吧。我们来看看 Anna 刚才用到了那些短语来解释误会。

*I think there's been a misunderstanding. There's been a bit of a mix-up. Let me explain what happened.* 

看来,这个错竟然还让Anna 有机会显示了一下她的能力, Paul 对她的能力很佩服。 说不定会有新的机会呢.好了,我们下次节目再续!

## • LISTENING CHALLENGE 听力挑战

*Tom在地上找到了他的一份证书,是什么证书呢?* 答案: 塑料梨子全年最佳销售员

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